

It's time to go online

If you're not already registered with our online **My Pension** service, don't forget to sign up soon.

www.wypf.org.uk/mypension

What to do if you become a scam victim

Being scammed can take a huge toll on people's mental health. Mind and Victim Support have confidential helplines that provide support to consumers who have been hit and you can get more information from their websites.

There are some immediate practical steps you can take if you think you've been scammed however. Call your bank directly, first checking its website for the correct number to ring. If the fraud involved any of your personal information, consider signing up for a Protective Registration with fraud prevention organisation Cifas, which costs £25 for two years. Cifas is an independent, not-for-profit organisation working to reduce fraud and related financial crime in the UK. Check out their website at www.cifas.org.uk for information.

Be Scamsmart

The Financial Conduct Authority (FCA) and The Pensions Regulator (TPR)'s ScamSmart campaign warns you to be on your guard if you receive unexpected offers about your pension. If you are ever in doubt about a pension offer, visit the ScamSmart website at www.fca.org.uk/scamsmart

Useful to know

Moving house or changing your bank account?

Don't forget to tell us if you move house or change your bank account. You can write to us or send an email.

Claiming other benefits?

If you claim Housing Benefit or help with your Council Tax, tell your benefit office about any change to your pension as it could affect your entitlement.

Protecting your money

Under the National Fraud Initiative, public agencies and local authorities 'share and compare' the information they hold about us. When information doesn't tie up, it's investigated, often by the police. We take part in this initiative too.

Payslips – a reminder

If you've opted out of electronic communications we'll only send you copies of your payslips if the amount changes by more than £1.00. Remember you can view them anytime if you register for a **My Pension** account.

Privacy

West Yorkshire Pension Fund is a Data Controller under the General Data Protection Regulations. This means we store, hold and manage your personal data in line with statutory requirements to enable us to provide you with pension administration services. To enable us to carry out our statutory duty, we are required to share your information with certain bodies, but will only do so in limited circumstances. For more information about how we hold your data, who we share it with and what rights you have to request information from the fund, please visit www.wypf.org.uk/privacy

Contact us

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