Further information

Sign up for a better service

If you're not already registered with our online **My Pension** service, why not give it a try today at **www.wypf.org.uk/mypension**

Your pension is protected

In an uncertain world it's reassuring to know that your pension is fully protected and unaffected by market changes. We are part of the LGPS, the Local Government Pension Scheme in which benefits are set out in law and therefore fully protected from the impact of short-term market instability. You can be assured that the pension you are receiving is safe and sound.

TPR strategy to combat scams

The Pensions Regulator (TPR) has set out its new strategy on how it will try to keep savers' money secure. TPR says that criminals who steal people's pensions ruin lives. TPR will educate savers, encourage higher standards and fight fraud. You can read more about this on the TPR website at www.thepensionsregulator.gov.uk

Be Scamsmart

The Financial Conduct Authority (FCA) and The Pensions Regulator (TPR)'s ScamSmart campaign warns you to be on your guard if you receive unexpected offers about your pension. If you are ever in doubt about a pension offer, visit the ScamSmart website at

www.fca.org.uk/scamsmart

Moving house or changing your bank account?

Don't forget to tell us if you move house or change your bank account. You can write to us or send an email.

Feeling the benefit?

It's always worth making sure you claim any benefits you're entitled to like Housing Benefit or help paying your Council Tax. Please remember that if you do claim these benefits you must tell your benefit office about any change to your pension as it could affect your entitlement.

Protecting your money

Under the National Fraud Initiative, public agencies and local authorities 'share and compare' the information they hold about us. When information doesn't tie up, it's investigated, often by the police. We take part in this initiative too.

Payslips – a reminder

If you've opted out of electronic communications we'll only send you copies of your payslips if the amount changes by more than £1.00. Remember you can view them anytime if you register for a **My Pension** account.

Privacy

West Yorkshire Pension Fund is a Data Controller under the General Data Protection Regulations. This means we store, hold and manage your personal data in line with statutory requirements to enable us to provide you with pension administration services. To enable us to carry out our statutory duty, we are required to share your information with certain bodies, but will only do so in limited circumstances. For more information about how we hold your data, who we share it with and what rights you have to request information from the fund, please visit

www.wypf.org.uk/privacy

Contact us

Open Monday to Friday 8.45am to 4.30pm

Phone 01274 434999

E-mail pensions@wypf.org.uk

Website www.wypf.org.uk

Postal address

PO Box 67, Bradford, BD1 1UP

If you would like to call in person please email or phone first to arrange your visit and book an appointment.